

# Terms and Conditions Summer Series

#### Fees and refunds

- 1. A fee is charged for each class enrolled in; £30 per session or £75 for a block of three sessions. If a second block is booked, this block will be discounted to £65 (£140 total) and if a third block is booked, it will be discounted to £55 (£195 total). These discounts are only available at the time of booking and cannot be applied retrospectively if more classes are booked.
- 2. Credits or refunds will not be given for non-attendance.
- 3. Wac Arts does not offer taster sessions.
- 4. All Summer Series class fees must be paid in advance via the third-party provider. Wac Arts reserves the right to refuse entry for students from the Summer Series if fees have not been paid in advance.
- 5. Where Wac Arts cancels a Summer Series class or block, a full or pro rata refund will be given depending on the number of classes cancelled.
- 6. Fees are currently exempt from VAT.

## Register, attendance, and absence

- 7. A register for each class is maintained by the tutor. Student attendance is recorded for the purposes of safety, security and quality assurance monitoring.
- 8. Students may only attend classes for which they are enrolled.
- 9. Where a student chooses to watch a class rather than participate, this still counts as attendance. No refunds or credits may be given for classes where a student watches.
- 10. If students arrive more than 15 minutes late to their class, they may be refused entry and no refunds for the session will be due.

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## Permissions (Medical & Photographic consent)

- 11. In the event of a medical incident, an authorised Wac Arts first aider will give any immediate and/or necessary first aid treatment. This includes any emergency medical treatment recommended by competent authorities including emergency medical staff.
- 12. Wac Arts uses photographs, video recordings and testimonials of our students for the purposes of publicising and promoting Wac Arts services. By signing these terms and conditions you give us permission to use photographs and/or video footage in which you, your child/ ward appears for such purposes.

If you give us your consent, you can change your mind at any time.

If you decide to withdraw your consent, please let us know by emailing us at <a href="mailto:admin@wacarts.co.uk">admin@wacarts.co.uk</a>.

We are responsible for any personal information that is in any photographs and / or video footage that we take of you and we will always make sure that we use it in accordance with data protection law. For more detail about how we will use your personal information, and what your rights are in relation to your personal information, please visit our <u>Data Protection Policy</u>.

## **Physical Contact**

13. Physical contact may be necessary by members of the tutor pool for sessions such as dance and aerials. Physical contact will always be made in line with our Safeguarding Policy. If you have any concerns regarding this matter, please contact the Head of Learning and Participation.

#### Safeguarding

- 14. Parents, caregivers, and students who travel to Wac Arts independently must sign in and out of the building. The sign in location is at reception. It is all visitors' responsibility to sign in upon arrival and when leaving the building for any reason and for any duration.
  - Parents, guardians, and carers who are waiting with/for their child must also wear an identifying lanyard for the duration of their visit. A lanyard will be provided by the reception staff.
- 15. It is everyone's responsibility to report any safeguarding concerns to one of the Designated Safeguarding Leads listed in the Safeguarding Policy. You can do this by completing this <u>online form.</u>
- 16. All students will be expected to comply with the <u>Student Code of Conduct</u> at all times. Wac Arts staff will address any unacceptable behaviour in session/ classes, breaks and outside of sessions/ class times, irrespective of whether the student is or has been supervised by a parent/guardian or carer, in accordance with the Student Code of Conduct.